



BEST PACKAGING®

PACKAGING EQUIPMENT SPECIALISTS

WHO WE ARE
SERVICE OFFERINGS
REMOTE SUPPORT
EXPERIENCE & TESTIMONIALS

WHY WE'RE THE BEST

Since 1997, we have been consulting, designing and implementing packaging equipment solutions to help you improve the way you do business. We only align ourselves with leading manufacturers and suppliers to ensure you receive quality mechanical and electrical components at the best value. It is our goal to help you optimize efficiency and stretch your return on investment.

With over 150 years of collective industrial experience, we represent multiple brands and our analysis is unbiased. We can match the best systems with your needs based on the versatility of the job.

Over 30 installations last year
Over 7 trainings last year
Over **2** custom retrofits

Steve Kudia, Owner of Best Packaging, serves on the ASTM committee. As part of a prestigious worldwide network of technical experts, he aims to make sure processes stay efficient by monitoring trends and educating customers on how they can improve their performance.

We offer preventative maintenance, operator training, and 24/7 support, so we're with you every step of the way!

Equipment We Sell & Service

Stretch Wrappers
Shrink Wrap Machines
Tray and Case Loaders
Tray & Case Erectors
Corrugated Case Formers
Conveyors
Palletizers
Robotics
Strappers & Banders
Much, much more!

OUR SERVICE OFFERINGS

Preventative Maintenance

The importance of having regularly scheduled preventative maintenance is the difference between your machine running for years or barely running at all. Our risk-free scheduled preventive maintenance program is the best way to ensure your packaging equipment gives you years of trouble-free service.

Our preventative maintenance (PM) program is customized to fit your load volume, shift schedule, and age of equipment. We evaluate your end-of-line equipment on-site or remotely to formulate a PM plan that is tailor-made to your frequency and need. We'll set up a scheduling system that best fits around your production line peaks to automatically track and advise when your next PM service comes due. Our scheduler will call recommending that a PM service is scheduled, however, if you decline, we simply do not schedule it.

Equipment Repair

Best Packaging is committed to supplying businesses with the absolute BEST in end-of-line equipment repair. Our highly-trained technicians have expert knowledge in both semi-automatic and automatic packaging equipment.

We service all makes and models of case formers, case sealers, shrink wrappers, and stretch wrappers.

Our expert technicians can be on site in less than an hour (depending on location).





Retrofits & Upgrades

Packaging equipment retrofitting could extend the life of your machine. Specially designed retrofit kits will help support new applications, achieve or exceed original run speeds, and aid in recovery from changeovers. This can help you eliminate costly bottlenecks.

We offer the latest technology in packaging equipment retrofits. You can add years of life to your machines at a fraction of the cost of new one. Retain your machine's competitive edge by upgrading obsolete components with new technology that optimizes usability, supportability and capability.

Automation Engineering

Best Packaging's engineering team is highly knowledgeable in Programmable Logic Controllers from all major manufacturers in industrial automation.

We provide professionally designed and structured PLC that supports the implementation of new control technology and improves employee productivity. Our engineers design custom panels, then program the components. They can also modify, upgrade, and add new capabilities to an existing system or reprogram components to work with a retrofit.

As a result of robotics technology, you will have cost-optimized manufacturing that significantly grows your bottom line.

Robotics Services:

- Expanded PLC programming & coding
- Robotics programming
- Machinery automation & communication programming
- Robotics repair
- Robotics Optimization
- AGV Implementation & service

Line Design & Consultation

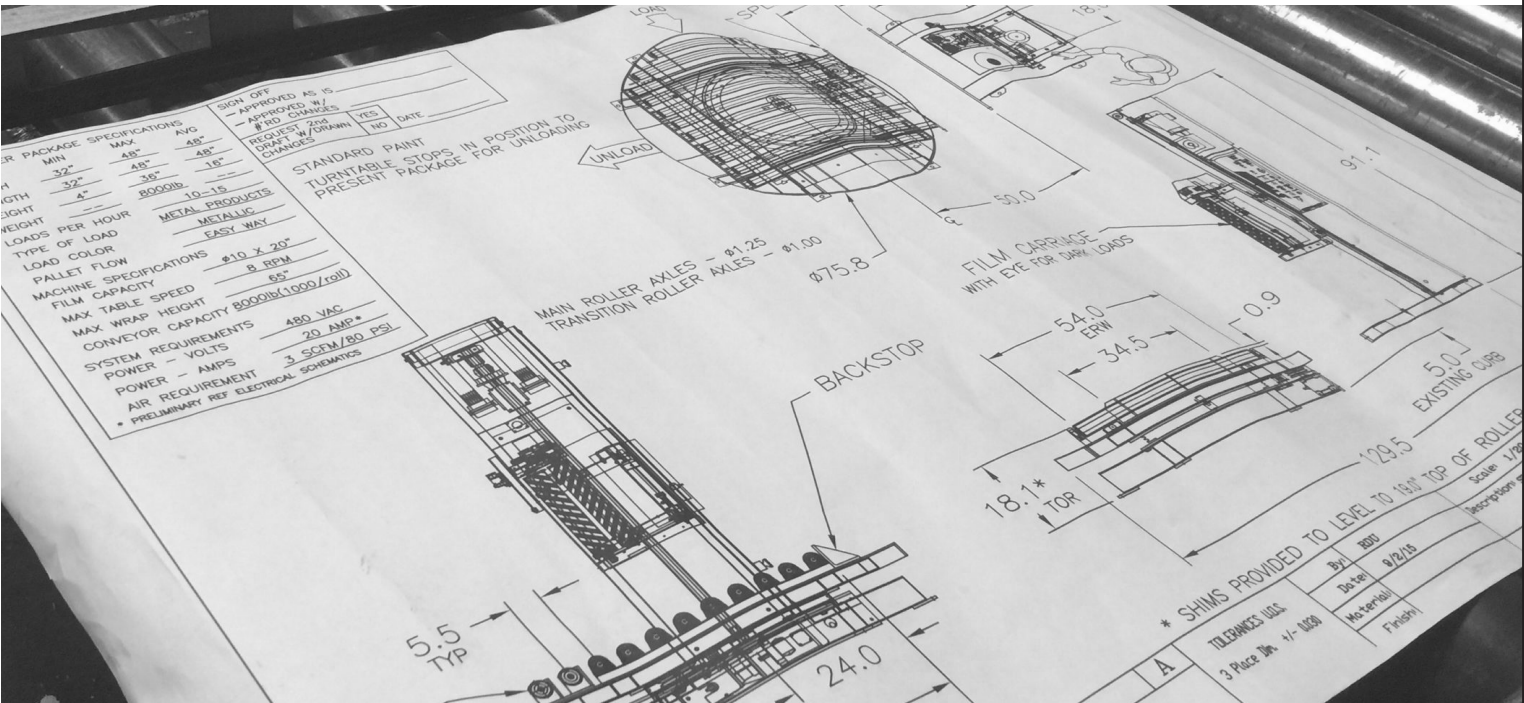
Whether you need direction on your first line or an existing one, Best Packaging can design the best system for your facility. Our staff are experienced in integrated line design. They are able to create effective conveyorized systems, custom-tailored to your facility's needs.

Consideration of every angle and inch matters when developing an effective and efficient packaging line. Our team will evaluate your processes, space, and workforce to develop a streamlined production system.

Installation & Training

Best Packaging's certified, factory-trained technicians integrate all types of packaging equipment, from the smallest to largest installation. We ensure dependable, consistent, and proper safety measures on every project for a complete and thorough install.

The importance of your team understanding the new processes is imperative to successful integration. Best Packaging technicians provide hands-on training to your employees, so they have the necessary tools to keep production lines moving efficiently.



REMOTE TECHNICAL SUPPORT

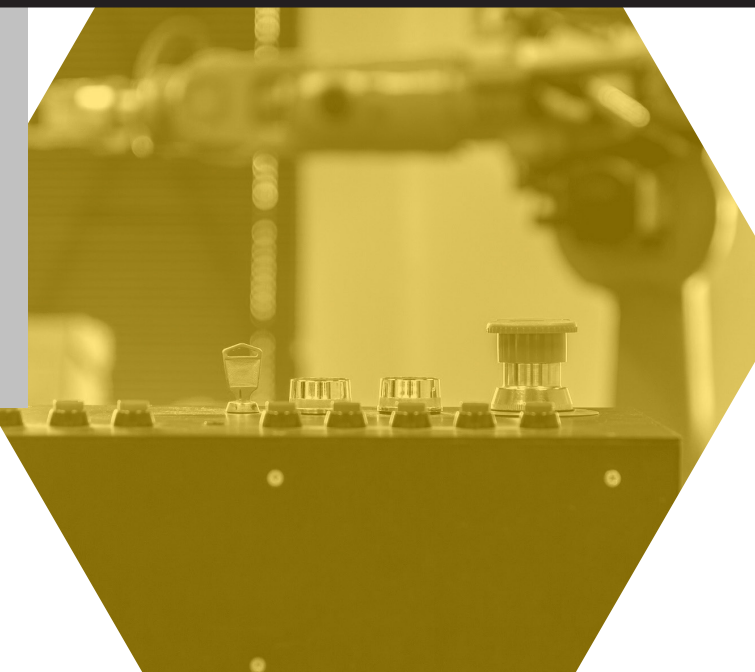
From the moment we answer your call, Best Packaging is equipped and enthusiastic about getting your machinery back up to peak performance as quickly and efficiently as possible. Our service technicians are experienced in remotely troubleshooting machinery in many different capacities.

Whenever possible, we stay on the phone with our customers as we walk them through step by step instructions to correct HMI & other technical errors.

Remote assistance doesn't end when we get off the phone. When met with new challenges, we learned to work smarter. Best Packaging's premiere WATCHDOG PLC Monitoring system is the perfect tool for today's environment which often calls for quick turnaround with minimal contact. Using remote connectivity, this steadfast system enables our technicians to...

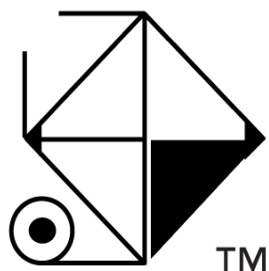
- Remotely troubleshoot with greater accuracy
- Monitor and edit PLC programs
- Download and install new programs
- Access your HMI and receive automatic notifications when something goes wrong.

WATCHDOG is more than a crisis response tool. With our reporting tools, you'll have greater



visibility into machine performance, providing you with the metrics to identify trends and improve overall equipment efficiency.

To get started, ask us about sending a DOGHOUSE troubleshooting module. Just one module enables our technicians securely access over 200 machines per location – a solution as scalable as your business.



TM



WATCHDOG PLC Monitoring



AN OPERATIONS MANAGER'S BEST FRIEND

EXPERIENCE & TESTIMONIALS

Gardner Asphalt Group

February, 2019

BACKGROUND

Best Packaging was called to service a Cousins Hercules stretch wrapper with a malfunctioning film clamp. Upon inspection, we discovered this was caused by a PLC issue.

CHALLENGES

Through careful investigation and correspondence with the manufacturer, we discovered the PLC is so old, it is not supported by Allan Bradley and new parts would not be readily available.

SOLUTION

In order to restore the stretch wrapper's function, a new PLC had to be ordered. This involved specifying the right equipment to order, and having a service technician reprogram the new PLC onsite.

RESULTS

Within 10 business days from first contact, the Cousins Hercules was fully functioning with a brand new PLC system programed by Best Packaging. A technician tested the new system onsite and confirmed 10 successful cycles of the machine. This machine has operated without issue since the new PLC was installed in march of 2019.

Service Success Story: Strapping Machine Repair

Faulty machinery is a real pain in the back! That was certainly the case for a Chicago-area food manufacturer whose inline pallet strapper failed. Workers resorted to manually palletizing and banding layers upon layers of heavy cans. As a result of the broken strapper, production at this facility was reduced by 50%.

That was when the discomfited cannery called the toll-free number for Best Packaging and scheduled a diagnostic appointment for the same day. When the technician arrived, he received background information from the support engineer and immediately began troubleshooting. He noticed the feed module's motor was spinning, but the module was not feeding.

Usually, the most obvious answer is the correct one, but this was the exception that proves the rule. Typically, when technicians receive a feed error, it indicates a faulty feed module. The support engineer certainly suspected so and was surprised when Best Packaging discovered the real issue. What couldn't be seen with the naked eye, was that the motor was not fast enough and could not pick up enough torque to feed properly. The feed module itself worked fine, but the board supplying current to the feed module was at fault. The feed module was not receiving enough current.

New parts for their board were required to remedy the inline strapper and alleviate the employees. With Best Packaging's expertise, the right part was quickly identified, and they coordinated the order directly from the equipment manufacturer. The strapper was transported to Best Packaging's workshop at the request of the customer to streamline their production area in the interim. The support engineer, line supervisor, and all the laborers at the cannery grew eager for the new parts to arrive as their team began to experience ergonomic constraints from manually pushing pallets.

Finally, new parts for the board arrived at Best Packaging's workshop. Because the machine was already there, technicians could complete the installation of new parts quickly, without having to schedule a service visit.

With Best Packaging's help, this purveyor of canned goods regained 100% productivity and put an end to their sciatic saga.

Excellent
Quality & service.
Remote access
is a plus.



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INNOVATIVE PACKAGING SOLUTIONS

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